U.S. Virgin Islands Division of Personnel

FOR IMMEDIATE RELEASE
September 4, 2026
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Division of Personnel Announces Emergency Call Center Operator Examination St. Croix District

US Virgin Islands – Cindy L. Richardson, Director of the Division of Personnel and Daryl Jaschen, Director of Virgin Islands Territorial Emergency Management Agency, in accordance with V.I. Code Title 3; Chapter 25; Section 523; would like to announce testing for the position of Emergency Call Center Operator in the St. Croix District.

QUALIFICATIONS:
A candidate must have an Associate's degree in Emergency Services, Police Science, Fire Science, Criminal Justice, Communications, Public Administration or Business Administration OR High School diploma or equivalency certificate from an accredited institution and two (2) years' experience working as a 911 operator/dispatcher OR High School diploma or equivalency certificate from an accredited institution and three (3) years' experience in a customer service related field; must be a Citizen of the United States of America; must have normal (or correctable to normal) hearing and eyesight and a clear and audible voice for radio and telephone communications; must successfully complete a routine local and federal background check background investigation; must obtain a passing score on a pre-assessment exam administered by the Division of Personnel; maintain certifications of all Public Safety Dispatcher Courses and qualification level as defined by the registering body.

APPLICATION SIGN-UP PERIOD	EXAM TESTING DATES
September 4-18, 2026	October 14-15, 2026

To be considered, all interested candidates must sign up and submit their application through our website at www.dopusvi.org/careers. Please ensure submissions are completed by 11:59 p.m. on Friday, September 18, 2026.

For more information, please contact our Recruitment and Classification Specialists, Ms. Loretta David at (340) 774-8588 ext. 5121 on St. Thomas/St. John or Mrs. Chemyne Ible-John on St. Croix at (340) 718-8588 ext. 4024.

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