
FOR IMMEDIATE RELEASE

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Division of Personnel Advises on Closing of Application Period for Survivor Claims of Retroactive Payments

U.S. Virgin Islands – The Division of Personnel advises the public that the application period for survivor claims related to retroactive payments will close on August 31, 2025.

The application period was temporarily reopened to ensure that all eligible individuals had the opportunity to submit their retroactive payment applications. This reopening was limited in scope and applied only to:

- Individuals who missed the original application window, and
- New applicants for survivor benefits, who had not previously applied.

Retroactive payments are based on the May 2024 disbursement date and are subject to available funding. Eligible applicants are strongly encouraged to complete their submissions before the August 31st deadline to avoid missing this final opportunity for consideration.

Survivor Claims

If you have already submitted your survivor claims application and supporting documents, you are already in the system. You will be contacted directly if additional information is required. Applicants are reminded to allow adequate time for processing, as each submission undergoes a thorough review to ensure accuracy and compliance.

Important Reminder:

If you have already applied, even if your payment is still pending, please do not reapply. Submitting duplicate applications may cause unnecessary delays or result in rejection.

The Division of Personnel remains committed to providing clear guidance and support throughout this process. For more information or assistance, applicants may:

- Email: retro@dop.vi.gov
- Call: (340) 714-5010
- Visit: <https://www.dopusvi.org/retrodashboard/>

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