



PRESS RELEASE

FOR IMMEDIATE RELEASE

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The Division of Personnel Announces United Healthcare Medicare Advantage Benefit Change

U.S. Virgin Islands — The Division of Personnel's, Group Health Insurance Unit announces changes to UnitedHealthcare Medicare Advantage benefits. To help minimize disruption, laboratory services will no longer count towards the annual deductible, **effective June 1, 2024**. However, UnitedHealthcare will pay members' share of the cost of this service, even if the members haven't met their deductible. This benefit change applies only to eligible claims during the coverage period from June 1, 2024, to December 31, 2024.

Please Note: UnitedHealthcare cannot retroactively reprocess claims incurred before June 1, 2024. All lab services provided before May 31, 2024, will still be subject to the deductible.

Members' current premiums will not be affected. This change aims to provide more accessible and affordable healthcare by ensuring that necessary lab services are covered without the need to meet the deductible first.

Please stay informed about this and other benefit updates. If you have any questions, please visit our website, www.dopuusvi.org or and contact our member services team for assistance at (340) 774-8588 in St. Thomas/St. John or (340) 718-8588.

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