



Frequently Asked Questions | Retroactive Wage Compensation 2022

Q: What is this payment for and who does it apply to?

Retroactive Wage Compensation is payment owed to the Government of the Virgin Islands' active and separated employees and retirees pursuant to Bill No. 34-0289 Act. 8474, that was passed on August 31, 2022-under the Bryan Administration-to use \$40,000,000 of the fiscal year 2022 operating budget to pay outstanding liabilities. The Division of Personnel (DOP) is responsible for the distribution of the 22.8% payments of balances owed to eligible active, separated, and retired employees of the Government of the Virgin Islands who were employed during the period 1990-2001.

****Note: This anticipated payout is 22.8% of any current balance owed (original balance less than any payments already disbursed in the past 16.5% in 2010 and \$1,700 in 2021).****

Q: How do I know if I'm receiving a check? A: We've created an easy, online process to help individuals check if they are receiving a payment, and for how much. Simply visit www.dopusvi.org/retro and sign-in with your last name and the last six (6) digits of your Social Security number. Employees who don't see their name can submit their information as prompted – you only need to do this once – or you can continue to check the portal as Personnel works collaboratively with the Department of Finance to identify additional records.

Q: How much are the payments? A: To make the final payments, Finance relies on the data gathered by the Division of Personnel on all eligible employees – over 10,000+ people currently owed. Between Personnel and Finance, a dedicated team has been working to verify anticipated gross payouts and give employees a real-time update on what they will be paid. Those anticipated repayment totals will be accessible on the portal on Monday, September 12, 2022. *Note: All applicable taxes will be withdrawn before payments are made.

Q: I believe I am entitled to compensation, but when I enter my name on the Retroactive Wage Distribution Page., it yields no results. Why is that? If you have accurately entered your Last name and last six digits of your SSN, there may be several reasons why you do not see your name. Please click here to complete our [Retroactive wages reimbursement: Inquiry Form](#). A DOP representative will follow up with you accordingly.

Q: I was an exempt employee at some point during the period 1990-2001, am I entitled to any retroactive payments? You are not entitled to this retroactive compensation payment for any period that you were an exempt employee from 1990-2001.

Q: I was working at a semi-autonomous agency during the period 1990-2001, what should I do? Contact your respective agency directly for information on how to proceed.

Q: What taxes are being taken out? A: Taxes withheld include Medicare and Social Security, along with income taxes, which will be deducted at the then current tax rate.

Q: When should I be receiving a check? A: Payments are anticipated to begin processing by September 30, 2022. Active government employees will receive payments via direct deposit. Separated GVI employees or eligible retirees who prefer direct deposit payment, please complete the Direct Deposit Authorization form located on the DOP's Retroactive Wage Compensation Portal at www.dopusvi.org/retro/ – **no later than September 20, 2022**. Separated GVI employees or eligible retirees who prefer a physical check are required to update address information in the Employee Self Service system. For assistance accessing your ESS account, email us at dophelpdesk@dop.vi.gov call 340-714- 5019.

Q: I am the child/survivor of an active, separated or retired Government employee who is owed retro. Am I entitled to the payment? What should I do? A: Yes, survivors are entitled to payment upon the death of a retiree. Survivors should visit www.dopusvi.org/retro and follow the instructions. Please note that once all required documents – (applicable notarized affidavit, W-9,

and a copy of a photo ID) – are submitted, the final payment process will take a few weeks as they are verified and go through the system.

Q: I am the child/survivor of an active, separated or retired Government employee who is owed retro, but I don't see them listed. Why? A: There are a variety of reasons why a deceased individual's name may not be listed. While we worked comprehensively with the Department of Finance in gathering and verifying the data, there are also individuals we might have missed. Please send us any information that can help us assist you, including: any copies of payments the retiree might have received, documents that show outstanding balances, their name, date of birth, and last six digits of their Social Security number. All emails should be sent to: retro@dop.vi.gov.

Q: Who can I contact if I have more questions? A: Please email retro@dop.vi.gov with any additional questions. We also have a dedicated hotline (340) 714-5010, but ask that you be patient as we are currently managing a high volume of calls at this time. We are receiving your emails and are responding as quickly as possible. It will take time for us to complete our research and update our listings as we process any new information.

