



The Government of the U.S.V.I.

MAIL THIS FORM TO: CIGNA HealthCare
P.O. Box 182223
Chattanooga, TN 37422-7223
TELEPHONE: 1.800.433.1230

Provider Section and Instructions on Reverse Side

| EMPLOYEE INFORMATION: Employee Complete This Section | | | |
|--|------------------|---|--|
| A. EMPLOYEE'S NAME (First, M.I., Last) | B. DATE OF BIRTH | C. SEX <input type="checkbox"/> M <input type="checkbox"/> F | |
| D. EMPLOYEE'S MAILING ADDRESS (Street, City, State, Zip) and DAYTIME PHONE # | | | |
| E. EMPLOYEE'S SOC. SEC./ ID NO. | | IS THIS A CHANGE OF ADDRESS? <input type="checkbox"/> YES <input type="checkbox"/> NO | |
| F. MARITAL STATUS | | | |
| G. POLICY/ACCOUNT NO. 3212756 | | H. DIVISION/BRANCH OR CLASS/LOCATION | |
| I. EMPLOYER The Government of the U.S.V.I. | | | |
| J. EMPLOYEE STATUS <input type="checkbox"/> ACTIVE <input type="checkbox"/> HOURLY <input type="checkbox"/> RETIRED <input type="checkbox"/> COBRA <input type="checkbox"/> SALARIED <input type="checkbox"/> DISABLED | | | |
| PATIENT INFORMATION: Complete Only if Patient is Other Than Employee | | | |
| A. PATIENT'S NAME (First, M.I., Last) | | B. RELATIONSHIP TO EMPLOYEE <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other | |
| C. DATE OF BIRTH | | D. SEX <input type="checkbox"/> M <input type="checkbox"/> F | |
| E. PATIENT'S ADDRESS (Street, City, State, Zip) | | | |
| F. COMPLETE THIS INFORMATION IF PATIENT IS AN UNMARRIED DEPENDENT CHILD DEPENDENT CHILD IS: NAME, ADDRESS AND PHONE # OF CHILD'S SCHOOL/EMPLOYER <input type="checkbox"/> EMPLOYED FULL-TIME <input type="checkbox"/> STUDENT FULL-TIME | | | |
| ACCIDENT/OCCUPATIONAL CLAIM INFORMATION: Complete Only if Claim is a Result of an Accident or Occupational Illness/Injury | | | |
| A. DESCRIPTION OF <input type="checkbox"/> ACCIDENT OR <input type="checkbox"/> ILLNESS (How, When, Where) | | | |
| B. ACCIDENT OR ILLNESS DUE TO EMPLOYMENT <input type="checkbox"/> YES <input type="checkbox"/> NO | | E. HAVE YOU OR YOUR DEPENDENT, OR WILL YOU OR YOUR DEPENDENT FILE CLAIM FOR WORKERS' COMPENSATION BENEFITS? <input type="checkbox"/> YES <input type="checkbox"/> NO | |
| C. DATE OF ACCIDENT OR BEGINNING OF ILLNESS <input type="checkbox"/> YES <input type="checkbox"/> NO | | | |
| F. ARE YOU OR YOUR DEPENDENTS FILING A CLAIM OR LAWSUIT AGAINST A THIRD PARTY IN ORDER TO RECOVER THE COST OF EXPENSES INCURRED AS A RESULT OF THIS ACCIDENT OR ILLNESS? <input type="checkbox"/> YES <input type="checkbox"/> NO | | | |
| FAMILY/OTHER COVERAGE INFORMATION: Complete Only if Claim is for a Dependent and/or Other Coverage is in Effect | | | |
| A. SPOUSE EMPLOYED IF NO, HAS SPOUSE BEEN EMPLOYED DURING LAST 12 MONTHS? <input type="checkbox"/> YES <input type="checkbox"/> NO | | B. NAME OF SPOUSE | |
| C. SPOUSE'S SOC. SEC. /ID NO. | | D. NAME, ADDRESS AND PHONE # OF SPOUSE'S EMPLOYER | |
| E. IS THE PATIENT COVERED UNDER ANOTHER GROUP INSURANCE OR GOVERNMENT PLAN SUCH AS MEDICARE, AN HMO PLAN OR AUTOMOBILE MANDATORY NO-FAULT COVERAGE WHICH WILL ALSO COVER ANY OF THE MEDICAL EXPENSES OR DISABILITY LOSSES OF THIS CLAIM? <input type="checkbox"/> YES <input type="checkbox"/> NO IF YES, GIVE NAME AND ADDRESS OF INSURANCE COMPANY, ORGANIZATION, OR HMO PROVIDING BENEFITS. | | | |
| NAME & ADDRESS | | | |
| POLICY NUMBER | | | |
| EMPLOYEE'S/PATIENT'S SIGNATURE AND RELEASE: Employee Must Sign all Claims | | | |
| A. AUTHORIZATION TO RELEASE INFORMATION - I authorize any Health Care Provider, Insurance Company, Employer, Person or Organization to release any information regarding the medical, dental, mental, alcohol or drug abuse history, treatment, or benefits payable, including disability or employment related information, to any CIGNA company, the Plan Administrator, or their authorized agents for the purpose of validating and determining benefits payable. I will receive a copy of this authorization upon request. This authorization or a copy shall be valid for one year from the date of signature. | | | |
| PATIENT'S SIGNATURE (Parent or Guardian if Claim is on a Minor) | | | |
| DATE | | | |
| NOTE: If you wish your benefits paid directly to the physician or provider of service, sign in box B, below. Benefits will be paid directly to the hospital for a hospital confinement. | | | |
| B. PAYMENT AUTHORIZATION - I authorize payment directly to those Health Care Providers described below, and/or as indicated on the enclosed bills, of Medical Benefits otherwise payable to me, for services rendered by them. | | IF YES, EMPLOYEE'S SIGNATURE | |
| C. CERTIFICATION I certify that this information is true and correct. | | DATE | |

PHYSICIAN OR PROVIDER: Complete This Section

Diagnosis or Nature of Illness or Injury - Relate diagnosis to procedure in Column D by reference to numbers 1, 2, 3, etc. or ICD-9 Code.

| | | | |
|----|---|---|-------------------------------------|
| 1. | DATE OF ILLNESS (FIRST SYMPTOM) OR INJURY (ACCIDENT) OR PREGNANCY (LMP) | DATE FIRST CONSULTED FOR THIS CONDITION | HOSPITAL CONFINEMENT DATES |
| 2. | DATE ABLE TO RETURN TO WORK | TOTAL DISABILITY DATES | FROM TO PARTIAL DISABILITY DATES |
| 3. | FROM | TO | FROM TO |
| 4. | NAME AND ADDRESS OF REFERRING PHYSICIAN OR OTHER SOURCE | | |

| | | | | |
|--------------------|-----------------------|---|-------------------------|------------|
| A. DATE OF SERVICE | B. PLACE OF SERVICE * | C. FULLY DESCRIBE PROCEDURES, MEDICAL SERVICES OR SUPPLIES FURNISHED FOR EACH DATE GIVEN (Explain unusual services or circumstances) | D. ICD-9 DIAGNOSIS CODE | E. CHARGES |
| | | | | |

| | | | | |
|--|--|--|---|--------------|
| YOUR PATIENT'S ACCOUNT NO. | | | PHYSICIAN OR PROVIDER'S NAME AND ADDRESS | TOTAL CHARGE |
| PROCEDURE CODE (CPT-4) | | | | AMOUNT PAID |
| B. PLACE OF SERVICE * | | | PHYSICIAN'S OR PROVIDER'S TELEPHONE NUMBER () | BALANCE DUE |
| C. FULLY DESCRIBE PROCEDURES, MEDICAL SERVICES OR SUPPLIES FURNISHED FOR EACH DATE GIVEN (Explain unusual services or circumstances) | | | | DATE |

PHYSICIAN'S OR PROVIDER'S TAX IDENTIFICATION NUMBER OR SOCIAL SECURITY NUMBER TO BE USED FOR TAX REPORTING.

TAX I.D. #

SOC. SEC. #

PHYSICIAN'S OR PROVIDER'S SIGNATURE

PHYSICIAN'S OR PROVIDER'S SIGNATURE

| | | | |
|--------------------------------|--------------------------------|-------------------------------------|----------------------------------|
| * 1. (IH) - Inpatient Hospital | 4. (H) - Patient's Home | 7. (NH) - Nursing Home | O. (OL) - Other Locations |
| 2. (OH) - Outpatient Hospital | 5. (PSY) - Day Care Facility | 8. (SNF) - Skilled Nursing Facility | A. (IL) - Independent Laboratory |
| 3. (O) - Doctor's Office | 6. (PSY) - Night Care Facility | 9. Ambulance | B. Other Medical Facility |

INSTRUCTIONS FOR FILING A CLAIM

Any person who knowingly and with intent to defraud any insurance company or other person files a statement containing any materially false information, or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act which is a crime.

YOU SHOULD SUBMIT YOUR CLAIMS MONTHLY OR WHEN YOU HAVE BILLS TOTALING MORE THAN \$200.00; BUT YOU MUST USE A SEPARATE CLAIM FORM FOR EACH MEMBER OF THE FAMILY.

1. IMPORTANT

- A completed claim form must be included with each submission for each member of the family for each separate accident or illness.
- Your claim cannot be processed without your Social Security Number (Employee Section, Block E).
- You must sign and date your claim form (Employee's / Patient's Signature and Release Section).

2. ATTENDING PHYSICIAN OR PROVIDER INFORMATION SECTION SHOULD BE COMPLETED FOR . . .

Surgery Doctor's Visits Mental Illness Expenses Hospital Confinement

Be certain to include procedure code and ICD-9 Diagnosis Code (Physician or Provider Section, blocks C and D).

3. IF ENCLOSING ITEMIZED BILLS, THEY MUST INCLUDE:

ALL BILLS

Employee Name Date of Service
 Patient Name Diagnosis
 Type of Service Charge for Service

DRUG BILLS

(Please tape to an 8 1/2" x 11" piece of paper)

Patient Name Prescription Date
 Physician Name Drug Name
 Prescription Number Charge

- Be certain to include Physician or Tax Identification number.
- Bills will not be returned to you - make copies for your records.
- Receipts, balance due statements and cancelled checks are not acceptable.

4. ADDITIONAL INFORMATION

Save your Explanation of Benefits - duplicate vouchers are not available.
 Second Opinion Surgical Program - Call your benefits counselor for details.

5. MAILING INSTRUCTIONS

Send your **completed claim form** and itemized bills to the address indicated on the front of this form.